



# Simplemplementation

## SPECS

Entrata's Simplemplementation™ team is here to help with all your implementation and consulting needs. We're dedicated to getting you up and running quickly. If it's training that you need, our convenient training tools will shorten the learning curve so you can immediately start to maximize your investment.

## BENEFITS

- 
**EXPERT GUIDANCE**  
 Our experienced team will walk you through the implementation process to ensure that you're confident in using our solutions.
  
- 
**CATERED TO YOUR NEEDS**  
 You shouldn't have to settle for "one-size-fits-all" setup and training.
  
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**STRUCTURED FOR SPEED & QUALITY**  
 Implementation shouldn't feel like a never-ending process.
  
- 
**ORGANIZED FROM START TO FINISH**  
 The Simplemplementation process is neatly organized so that you can clearly understand objectives and goals and know what to expect.

LINCOLN PROPERTY COMPANY

GREYSTAR

RIVERSTONE

FPI MANAGEMENT

 **LAT**  
 LANDMARK APARTMENT TRUST

## **SETUP**

### FEATURES

#### **BEST PRACTICES**

Our certified consultants will advise you on how to setup your products using industry best practices, based on your specific portfolio.

#### **TAILORED PRODUCT SETUP**

We examine your setup needs and then configure the software to allow for a smooth workflow, unique to the way that your company operates.

#### **ACCURATE ROLLOUT TIMELINES**

Using our vast experience, we'll set dependable timelines so you can plan for and understand exactly where you are in the implementation process.

#### **ORGANIZED PROJECT PLANS**

At the onset of implementation, we'll provide you with a Project Plan that outlines the entire process.

#### **CONTENT COLLECTION**

We make it easy to collect property photos, marketing materials, floor plans, etc. Properties upload all their content to one location and we make sure it goes to the right places.

#### **IMPLEMENTATION TASK COORDINATION**

We constantly monitor what tasks still need to be done, who needs to do them, and in what order so that you can focus on your normal day-to-day responsibilities.

## **SUPPORT**

### FEATURES

#### **SINGLE POINT OF CONTACT**

Don't waste time searching for the right person to answer your questions. You'll have one project manager who will serve as a single point of contact.

#### **TRAINING WITHIN YOUR TIME FRAME**

Our training materials are designed to be flexible with your schedule. You'll get updated product documentation with step-by-step Quick Reference Guides and on-demand video trainings that are available for viewing 24/7.

#### **ADDITIONAL TRAINING**

Advanced administrator and end-user trainings are also available to ensure your team has every opportunity to become competent in using the new products.

#### **GUIDED IMPLEMENTATION EXPERIENCE**

An experienced project manager will provide specific documentation and step-by-step assistance through deployment of your new solutions.



"Communication is great. The team is always very informative and prompt when reviewing the question or situation. Great communication and follow up."

**Tina Navarro**  
**Riverstone Residential**



"Product and personnel, both are outstanding!"

**Jeffery Burnell**  
**Waypoint Residential**